



U.S. General Services Administration

One-Stop Solutions for Telecommunications: CONNECTIONS

GSA Offers the Telecommunications Equipment and Related Support Services Your Agency Needs



Introduction to CONNECTIONS

In today's high-tech world, telecommunications requirements can mean the difference between you getting a task done efficiently and searching the procurement landscape to find the right solution. At GSA, it's our business to understand the needs of your mission, which is why we offer you the CONNECTIONS contract. Just as its name implies, CONNECTIONS joins together the telecommunications equipment and supporting resources you need to accomplish your task. Furthermore, CONNECTIONS implements a specific solution based on your description of your general requirement, providing you with a right-fit solution.

Whenever you use CONNECTIONS, you will experience convenient, one-stop shopping to help meet your needs related to telecommunications infrastructure, equipment acquisition, and support services, as well as customized solutions for building and campus environments.

The special benefits of CONNECTIONS include:

- Ceiling prices, simplified competition process, and extremely fast contract modifications for adding new equipment;
- Flexible options made possible by dovetailing with GSA telecom contracts;
- Performance-based contracting;
- Small businesses (50 percent of awardees); and
- Commercial off-the-shelf (COTS) or customized solutions, or a strategic combination of both.

CONNECTIONS fosters price reductions and quality offerings in a performance-based environment. When used in combination with GSA's local and long-distance telecommunications contracts, you can look to GSA as your genuine end-to-end solution provider.

For More Information

If you have questions, please contact the CONNECTIONS team at (877) 387-2001 or visit the Web site at www.gsa.gov/connections. In addition, you can view all our CONNECTIONS providers on the Web site.

One Country. One Mission. One Source.



Smarter Solutions



How to Order

Whether you choose to place a GSA-assisted order or to order independently (using the ordering information online available at www.gsa.gov/connections), you will experience enormous flexibility. Also, you will be served by delivery or task orders, organized by category to provide an easy approach to Fair Opportunity and award.

Contract Type

Awarded in January 2003, CONNECTIONS is a national, eight-year (consisting of three base years with five one-year options), multiple-award, indefinite delivery/indefinite quantity (IDIQ) contract that encompasses 14 pre-qualified prime contractors and more than 300 subcontractors.

Service Types

- Type I:** Telecommunications equipment, which includes cabling, routers and switches
- Type II:** Support services, which include project managers, technicians, and Web architects
- Type III:** Customized solutions, which include network engineering, and operations support

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Examples of CONNECTIONS Solutions

- Enterprise architecture: interoperability and centralization
- Security: protecting your telecommunications infrastructure
- Continuity of Operations Plan (COOP) and Disaster recovery
- Information management: storage and system integration
- Network operations and help desks
- Consolidation of billing

